

# The Fashion Conspiracy Personal Wardrobe Styling FAQ

**THE**

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**Q: What if it is recommended that I discard an item of clothing and I just don't want to let it go or what if I disagree with getting rid of clothing that I want to keep. Do I have to get rid of it??**

A: There is a reason why you have decided to go to the next level and hire a professional to whip your closet into shape. And if this professional is recommending to discard or discontinue wearing an item then it may possibly be a good idea. Trust is such an important aspect of the stylist/client relationship and asking a client to discard an article of clothing is not taken lightly. Trust me when I say you will be given a clear explanation as to what works and what doesn't and why. But also trust me when I say, that after it has been discussed, and you still want to keep items, you of course can, no questions asked because nobody can measure the importance of the item sentimentally but you.

**Q: What if I book a 3 hour appointment but we need more time or the appointment actually takes 4 or 5 hours?**

A: It is recommended that you book as much time as you think you will need and then add an hour. You will only be charged for the actual amount of time spent on the appointment, however, it is better to have a small cushion of time because each day is already pre-scheduled. But, if for any reason you need more time, a follow up appointment can be made. Please, try to be accurate with appointment duration as it affects the scheduling of everyone's appointments. Have any concerns with deciding how long your appointment will take? Send an email with the details of your appointment and an estimated duration for the appointment will be recommended to you based on your specific situation and needs.

**Q: How long does the average Classic Edit take?**

A: The Classic Edit which describes the service that is like a make-over for your current wardrobe, is an in home service and the time that it takes to go through all of the items you currently have in your wardrobe really depends on how much is in your closet. The average closet takes around 4 hours to overhaul; that includes the initial interview, trying on of clothes and coordinating of outfits. If you feel like you have a rather extensive closet, feel free to book more time, or email with details (pictures help) and an estimate time can be provided!

**Q: I am a busy professional, I would like to have a Modern Edit with 1:1 shopping experience that I am in attendance, but I am really pressed for time.**

A: Everybody is in their own unique situation and that means that the pace of the edits will be based on you and your needs. It is understandable to need a new functional wardrobe without having the time to dedicate to it. Which is why we will have a quick chat before the edit about your specific needs in a wardrobe and within the edit so that the experience can be laser focused on the objective – to get you what you need out of your wardrobe. Remember that a professional shopping specifically knowing your needs will take much less time than it would on your own. And don't be afraid to say from the beginning that you appreciate a quick paced appointment and exactly what you want accomplished in the time allotted – it is your edit, your way.

**Q: My appointment was not done exactly in 2 hours, actually, it was more like 2 hours and 45 minutes. Does that mean that I am billed for 3 full hours?**

A: In most cases, it is ok that your appointment is not exactly what you originally scheduled and the appointment is able to run over, if this is the case – you will be billed to the closest quarter of an hour. So let's say your appointment was 45 minutes longer – instead of paying for an entire hour of service, you will be billed  $\frac{3}{4}$  of an hour.

**Q: I have never had a personal stylist before and I am nervous about the state of my wardrobe and clothing, should I go through and get rid of things beforehand?**

A: Don't be nervous! Be comfortable in knowing that your wardrobe is about to be improved. If you are nervous about the state of your wardrobe; that means you are ready to have it streamlined and focused. Don't go through old clothes and start discarding because there may be a diamond in the rough that can be saved with some slight altering. And part of the stylist's job is to take the stress out of your wardrobe for you, so sit back and relax because there is no secret closet judgement going on, the only concern is to get your wardrobe on track.

**Q: I am having a Classic Edit performed at my house and I am not sure how I can prepare for it. What can I do to make sure that I am ready for the edit?**

A: Great question, because if you are prepared, the entire edit will run even smoother. Check out the "What To Expect and how to Prepare" Document "here".

**Q: I think that giving the gift of a personal wardrobe styling would be unique and I want to give an edit to someone I know. Are there gift cards or vouchers available?**

A: What a great idea, everyone can benefit from a streamlined and focused wardrobe. Email the details on the website contact page and a giftcard can be arranged.

**Q: Where are donation clothes donated to?**

A: If there are items in your wardrobe that are no longer serving you and the items will not be consigned, then they will be donated to an organization in which they can help. All women's workwear and business apparel is donated to "Dress for Success" a worldwide association that empowers and clothes women for workplace success, making a difference in the lives of women locally and around the world. All other apparel is donated to "Life Spin" a local store that distributes items to those in need for free.

**Q: Do I have to donate the clothes that I no longer want?**

A: No, of course not. If you already have plans for the clothes that you will be discarding, like giving them to a friend or a personal charity, the choice is up to you. However, if you do not have plans for the clothes and want to take advantage of the removal service, the clothes will be packed up and removed from your home – sorted and given to the appropriate charity, as there are many people that benefit from donations. There are specifically selected charities that have a great impact on the quality of lives and meeting the demand of people in need.

**Q: What if I want to have my Modern Edit performed in a different city? Or what if I require a stylist to accompany me to my event?**

A: Modern Edits and 1:1 shopping can be performed in different locations, it is up to you where! Send an email on the contact page with details about your next out of town excursion. Travel time is extra.

**Q: How is it decided which retail stores and boutiques are visited for the modern edit 1:1 shopping?**

A: Great question. Before the edit begins, you should choose a focus for the edit from the Personal Wardrobe Styling Booklet and have a clear idea of what your main closet goal is and what you need out of a new wardrobe. You can decide which stores to shop at or you can leave it to the stylist who will choose the shop(s) based on your lifestyle, needs and tastes.

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